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Challenges

Training and Testing

- Training workshops for the training of key / end users on the application.
- Key / End users perform User Acceptance Testing (UAT) and gives nod to application and its functionalities.

Challenges:

- Identifying key-users for the training
- End-user training by the trained key-users
- Identifying users for the User Acceptance Testing (UAT)

- Tracking all the issues identifies during the UAT and their resolution.

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Challenges

Assessing Go-live readiness
- Readiness of the business is assessed to move from legacy systems to the ERP.
- In such scenario, a parallel-run is also suggested for the smooth transition.

Challenges:
- Inadequate parallel run assessing readiness leading to false positive
- Unable to document criteria for an assessment
- Change management

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Challenges

Data Migration

- Transactional and Master Data is migrated from the legacy systems to the ERP in the final stage before the go-live.

Challenges:
- Managing the blackout period during the migration
- Validation of the migrated data for a final go-ahead
- Coordinating during the entire migration with the extremely limited time

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Challenges

Go-Live

- The business starts using the application by moving on from the legacy systems.
- Critical hyper-care support is initiated by the vendor to address issues and user adoption.

Challenges:
- Change management in the users
- Responding to the critical issues raised by the users
- Managing hyper-care post go-live

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THANK YOU

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